

Listening & Acting On Your Feedback

Saskatchewan Libraries Conference

Friday, May 6, 2022, 9:45am

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Overview

Introduction

Listening to Your Feedback

Acting on Your Feedback

▶ Conclusion



- ▶ What is SALI?
 - A partnership among information providers, trusted intermediaries, and justice stakeholders
 - Working to "amplify" legal information distribution in Saskatchewan
 - By connecting/informing those who work with the public and provide information with knowledge of key legal information resources and skills
 - ► Library staff are a key audience for SALI



- ▶ Why did SALI host a virtual conference series in 2021?
 - ► To check-in, reconnect, and reengage with our audience
 - ► To invite feedback
 - To help chart SALI's future direction
 - ▶ To "refresh" SALI and recommit to our mission



- ▶ 2021 virtual conference series recap
 - Six virtual sessions from March to November 2021
 - Connecting information professionals and trusted intermediaries with key legal information knowledge, skills, and resources
 - Launched with a two-hour kickoff session
 - ► Almost 300 live attendees & over 150 recorded video views



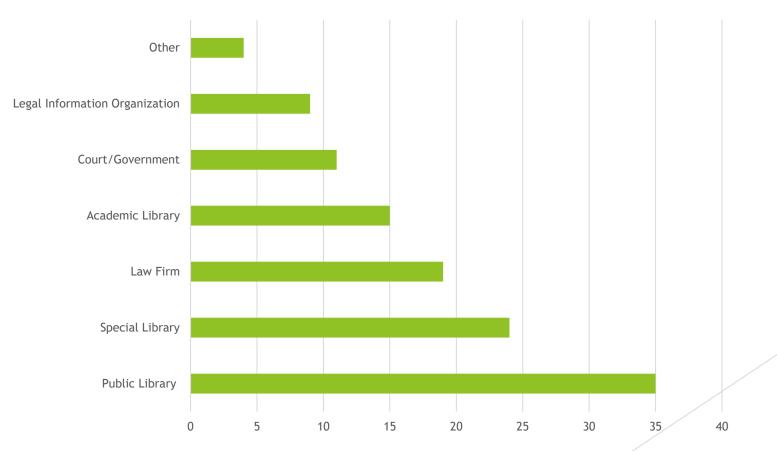
▶ 2021 virtual conference series recap

Session	Date	Attendees	Recording Views
Kickoff: Expanding Legal Information Access Through	March 31	87	58
Saskatchewan's Libraries			
Navigating Government Publications, Legislation, and	May 5	66	69
<u>Information</u>			
Guiding the Guiders: Introducing Saskatchewan's Legal	June 23	67	Not Recorded
Information Guidelines			
Representing Yourself Legal Information Portal	September 29	25	Not Recorded
It's in YOUR Court: Resolving Family Law Problems Out-of-Court	October 29	38	15
Inviting Your Feedback: We Need Your Expertise to Inform	November 30	11	14
Saskatchewan's Legal Needs Assessment			



▶ 2021 virtual conference series recap







Listening To Your Feedback



Listening to Your Feedback

What did SALI hear?

> 73 attendees submitted survey responses.

Session	Survey
Expanding Legal Information Access Through Saskatchewan's Libraries	25 (29% response)
Navigating Government Publications, Legislation, and Information	13 (20% response)
Guiding the Guiders: Introducing Saskatchewan's Legal Information Guidelines	17 (25% response)
Representing Yourself Legal Information Portal	8 (32% response)
It's in YOUR Court: Resolving Family Law Problems Out-of-Court	7 (46% response)
Inviting Your Feedback: We Need Your Expertise to Inform Saskatchewan's Legal Needs Assessment	3 (27% response)

https://www.lawsociety.sk.ca/initiatives/access-to-justice/saskatchewan-access-to-legal-information/



Listening to Your Feedback

What did SALI hear?

- "I was hoping to obtain information on how/where to direct patrons with legal questions."
- "There is a need for a "cheat sheet" of some kind...Remember that librarians have many other needs to serve besides legal questions..."
- "We want something quick, simple and direct. How can someone find info that can be helpful? A flowchart would be great: if you need this, go here."
- "We need to know where we can send people to get legal advice."
- "Many of our library partners struggle with the boundaries between legal information and legal advice... A list of best practices would be helpful."



Listening to Your Feedback

What did SALI hear?

- Website
 - ► Centralized, easy to find, and up to date web presence
- Training & Support
 - ► Legal collections development
 - ► Legal reference questions
 - Legal information versus advice
- Resources
 - ► Legal Information sources
 - Referral guidance (Finding a lawyer)
- New ways to connect?





► How is ?

1. W

 Do these resources sound like they would be helpful to you or your organization?

2. No

3.

 Could you see yourself using any of these resources if a member of the public asked for legal information?

4. L

What else could/should SALI do?

6. Existing Resource Update



- ► How is SALI Acting on Your Feedback?
 - ▶ 1. Website:
 - By creating a <u>centralized web presence</u> for SALI, containing information and up to date resources
 - On the Law Society of Saskatchewan website at https://www.lawsociety.sk.ca/initiatives/access-to-justice/saskatchewan-access-to-legal-information.

Saskatchewan Access to Legal Information (SALI)

The <u>Saskatchewan Access to Legal Information</u> (SALI) Project is vibrant partnership among information providers, trusted intermediaries, justice stakeholders, and community organizations, working to increase legal information access within Saskatchewan. As a critical component of access to justice, it is important for the public to find and access legal information. Libraries are welcoming environments present in many communities and library staff, as trained information professionals, help the public identify and locate credible legal information.

The Law Society of Saskatchewan supports the SALI Project and provides Saskatchewan library staff with resources, training, and information to assist and empower members of the public searching for legal information and resources.

> Virtual Conference Update

Throughout 2021, SALI has presented a free virtual conference series designed to connect with information providers who work with the public and provide them with the skills and knowledge to provide timely and credible legal information and referrals.

Title	Date	Materials
Expanding Legal Information Access Through Saskatchewan's Libraries	March 31, 2021	Session Recording (1:16:41) Agenda Attendee Resource Sheet PowerPoint Slides
Navigating Government Publications, Legislation, and Information	May 5, 2021	Session Recording (57:51) PowerPoint Slides
Guiding the Guiders: Introducing Saskatchewan's Legal Information Guidelines	June 23, 2021	Agenda & Attendee Resource Sheet
Representing Yourself Legal Information Portal	Sept 29, 2021	SALI Presentation

For More Information:

Law Society Legal Information Guidelines

Law Society Legal Resources Library

SALI Project Webpage and Resources

<u>Detecting Legal Problems & Legal Information</u> Sources in Saskatchewan

Representing Yourself in Saskatchewan

SALI Newsletter:

Sign up for email updates

Spring 2022 Issue

Winter 2022 Issue

Fall 2021 Issue



- How is SALI Acting on Your Feedback?
 - 2. Newsletter:
 - ► SALI has launched a quarterly newsletter to keep you better informed about legal information resources and initiatives in Saskatchewan
 - ► Tagline: "Amplifying Saskatchewan Legal Information: Stay informed about legal information developments, resources, and updates in Saskatchewan with SALI's quarterly email newsletter"
 - We invite you to share this newsletter with your staff, colleagues, and teams or encourage them to sign up directly <u>here</u>



Winter 2022 Newsletter, Issue #2

Amplifying Saskatchewan Legal Information: Stay informed about legal information developments, resources, and updates in Saskatchewan with SALI's quarterly email newsletter.

Legal Resource Spotlight

Curious about what new laws were passed by the Legislative Assembly in Saskatchewan last year? But not sure where to

Did you know that the Saskatchewan Ministry of Justice and Attorney publishes short plain language summaries of Saskatchewan's new laws passed each year in an online document called the Justice Update?

You can check out latest

Justice Update from
2021 as well as updates
from previous years

Law Resources List for Libraries

The <u>Law Society of Saskatchewan Legal Resources Library</u> Team is excited to announce a new legal information resource for libraries!

They have created a <u>curated list of resources</u> relevant to Saskatchewan for libraries, of any type, wishing to strengthen and add resources to their public legal information collections. These <u>lists</u>, updated regularly, concentrate on resources aligned to legal need in the most common areas of law in the province.

Titles are grouped by legal topic, indicating publisher, publication date, and price. Key online publications are also included for each legal area. <u>Lists</u> currently available include the following:

Area of Law	List Currency
General Law Titles	Updated January 2022
Aboriginal & Indigenous Law Titles	Updated January 2022
Citizenship, Immigration, and Refugee Law Titles	Updated January 2022
Criminal Law Titles	Updated January 2022
Employment Law Titles	Updated January 2022
Family Law Titles	Updated January 2022
Wills & Estate Law Titles	Updated January 2022

For further information and advice on legal collection development, you are invited to please contact the Law Society's friendly Legal Resources Library team at reference@lawsociety.sk.ca, 306-569-8020, or online at our website.

They would welcome any feedback you have on this this resource, or suggestions for new resources to add.

SALI Newsletter

Catch Up on Our 2021 Conference Series

Did you catch SALI's 2021 conference series?

Our six session virtual series connected attendees with key legal information sources.

Miss a session? Don't worry. Catch up with us and watch the recordings or view the presentations:

Expanding Legal Information Access Through Saskatchewan's Libraries	Recording (1:16:41) Agenda Resource Sheet PowerPoint Slides
Navigating Government Publications, Legislation, and Information	Recording (57:51) PowerPoint Slides
Guiding the Guiders: Introducing Saskatchewan's Legal Information Guidelines	Resource Sheet PowerPoint Slides
Guiding the Guiders: Introducing Saskatchewan's Legal Information Guidelines	PowerPoint Slides
It's in YOUR Court: Resolving Family Law Problems Out-of-Court	Recording (51:46)
Inviting Your Feedback: We Need Your Expertise to Inform Saskatchewan's Legal Needs Assessment	Recording (24:48)

Stay Tuned In 2022

Stay tuned for exciting developments and updated or new resources from SALI in 2022!

Thank You!



Almost 300 live attendees attended our virtual conference series in 2021 (along with over 150 recorded session views)! 73 attendees submitted survey responses.

The series connected a variety of professionals who work with legal information and the public: information providers, librarians, lawyers, court staff, trusted intermediaries, community workers, and justice stakeholders with legal information knowledge, skills, and resources.

Thank you to those who attended and made the series a success!

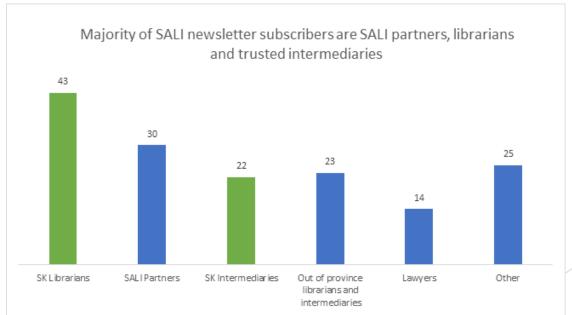
Seeking Your Feedback

SALI is seeking your feedback on how we can best assist you in your mission to connect members of the public with legal information. What resources, guides, or assistance would you find most helpful? You can find the latest resources at the Law Society website. Please contact us if you have any thoughts: alan.kilpatrick@lawsociety.sk.ca.





- ► How is SALI Acting on Your Feedback?
 - ▶ 2. Newsletter:
 - Our subscriber list has 159 subscribers. Open rates average 48% and click rates average 15%.





- ► How is SALI Acting on Your Feedback?
 - ▶ 3. Law Resources for Saskatchewan Libraries:
 - ► A <u>curated collection development aid</u> for Saskatchewan libraries, of any type, wishing to strengthen and add resources to their legal collections.
 - Recommended legal titles are grouped by legal topic, indicating publisher, publication date, and price.
 - Key online publications and PLEA content are also included.





Law Resources for Saskatchewan Libraries

The <u>Law Society of Saskatchewan Legal Resources Team</u> maintains a list of materials for libraries, of any type, wishing to strengthen their public legal collections. These lists are updated regularly. Titles are grouped by legal topic, indicating publisher, publication date, and price. Key online publications are also included for each topical area.

Please note that this resource is an aid to your collection development. Purchasing librarians are encouraged to review titles individually and make decisions that meet the needs of their unique collection. You are invited to contact the Legal Resources Team at reference@lawsociety.sk.ca to discuss purchases and collection development.

Topics	Currency	
General Law Titles	Updated January 2022	
Aboriginal & Indigenous Law Titles	Updated January 2022	
Citizenship, Immigration, and Refugee Law	Updated January 2022	
<u>Titles</u>		
<u>Criminal Law Titles</u>	Updated January 2022	
Employment Law Titles	Updated January 2022	
Family Law Titles	Updated January 2022	
Wills & Estate Law Titles	Updated January 2022	

For further information on legal collection development or to suggest a resource for this list, please contact us at reference@lawsociety.sk.ca, 306-569-8020, or online at https://www.lawsociety.sk.ca/legal-resources-library/.

1

Aboriginal & Indigenous Law Titles

Updated January 2022

Print Resources: The following resources are available to order from the publishers indicated.

Title	Publisher	Date	Price
Things You May Not Know About the Indian Act Indigenous Relations Press		2018	\$19.95
Aboriginal Law Handbook, 5th ed	Carswell	2018	\$155.00
Annotated Aboriginal Law: The Constitution, Legislation, Treaties and Supreme Court of Canada Case Summaries, 2022 ed	Carswell	2021	\$217.00
Canada's Indigenous Constitution	UTP	2010	\$46.95
Canadian Law and Indigenous Self-Determination: A Naturalist Analysis	UTP	2019	\$51.00
Canadian Native Law Reporter: Judicial Tales Retold: Reimagining Indigenous Rights Jurisprudence	Indigenous Law Centre	2020	\$90.00
Consolidated Native Law Statutes, Regulations and Treaties, 2022 ed	Carswell	2021	\$162.00
Creating Indigenous Property: Power, Rights, and Relationships	UTP	2020	\$29.96
Essentials of Canadian Aboriginal Law	Carswell	2018	\$215.00
The Gladue Principles: A Guide to the Jurisprudence	Indigenous Law Centre	2021	\$10.00
The Honour and Dishonour of the Crown: Making Sense of Aboriginal aw in Canada	UBC	2015	\$35.00
ndigenous Peoples and Resource Development in Canada	Captus	2017	\$59.75
aw's Indigenous Ethics	UTP	2019	\$41.95
Métis Treaties in Canada: Past Realities and Present Promise	Indigenous Law Centre	2020	\$30.00
Mikomosis And The Wetiko	UVIC Indigenous Law Centre	2014	\$13.95
Nationhood Interrupted: Revitalizing nêhiyaw Legal Systems	UBC	2015	\$25.00
On Being Here to Stay: Treaties and Aboriginal Rights in Canada	UTP	2014	\$23.96
Peace and Good Order: The Case for Indigenous Justice in Canada	McClelland	2019	\$25.00
A Reconciliation without Recollection? An Investigation of the	UTP	2020	\$38.25
oundations of Aboriginal Law in Canada	23000251	Y Street Str.	2.275 argami 2.600 (0.00)
Reconciling Sovereignties: Aboriginal Nations and Canada	Indigenous Law Centre	2012	\$30.00
Renewing Relationships: Indigenous Peoples and Canada	Indigenous Law Centre	2019	\$65.00
Terms of Coexistence: Indigenous Peoples and Canadian Law	Carswell	2013	\$134.00
Two Families: Treaties and Government	UBC	2007	\$20.00

Online Resources: The following resources are available online.

Office of the Treaty Commissioner	Otc.ca
University of Saskatchewan Indigenous Law Centre	Indigenouslaw.usask.ca
University of Victoria Indigenous Law Centre	Ilru.ca



- ► How is SALI Acting on Your Feedback?
 - ▶ 3. Law Resources for Saskatchewan Libraries:
 - ► The Provincial Library has used this resource to select and purchase 27 legal eBooks (OverDrive). These are now accessible to all residents through their public library.
 - ► Publications Saskatchewan used this resource to add content to their Indigenous Connections website section.
 - ► Have you used the tool?



- ► How is SALI Acting on Your Feedback?
 - ▶ 4. Legal Information Guidelines Education:
 - Guiding the Guiders: Introducing Saskatchewan's Legal Information Guidelines
 - ▶ SALI Virtual Conference Series, June 23, 2021
 - ► Empowering information providers by outlining how they can help their clients with legal information & supporting the dissemination of credible legal information



- ► How is SALI Acting on Your Feedback?
 - ▶ 5. Legal Information Provision Training:
 - SALI is a developing a training resource for information providers and trusted intermediaries
 - ► This forthcoming resource will convey the key legal information practices, resources, and referral sources an information provider should know about
 - ► This content might be presented live, as a webinar, or recorded as a series of short videos in a video series



- ► How is SALI Acting on Your Feedback?
 - 5. Legal Information Provision Training:
 - ▶ Proposed Outline
 - ► Introducing Legal Information
 - ► Legal Information Guidelines
 - Making the Connection to Legal Information
 - Beyond Legal Information: Referrals
 - Key Legal Information Sources



- ► How is SALI Acting on Your Feedback?
 - ▶ 5. Legal Information Provision Training:
 - ► A potential companion to the training, a Quick Reference Guide to Legal Information & Assistance Sources?
 - Would it be helpful for SALI to create a "quick reference guide" that lists key legal information resources and legal assistance sources
 - ► This guide could be incorporated into an existing SALI resource or created as a standalone resource



LEGAL INFORMATION PROJECT

Quick Reference Guide to Legal Information & Assistance Sources

The Saskatchewan Access to Legal Information (SALI) Project, a group dedicated to making it easier to connect with credible legal information, has created this quick reference guide listing key legal information resources and assistance sources. Organizations who work with the public can use this guide to more quickly connect members of the public with information and assistance sources.

Please feel free to use or share this resource in anyway that would be helpful. For example, this content could be used as a handout, for your personal reference, or to strengthen the quality of legal resources identified on your organization's website.

Guide Contents

Legal Information Resources

General Resources
Resources For Specific Populations or Groups
Law Resources
Legal Information & Research Assistance

Finding Legal Assistance

Find Legal Assistance Directory
For Those Unable to Afford Legal Assistance
For Sexual Violence or Harassment
Specialized Assistance Sources

For Self-Represented Individuals Resources

For more information about legal information resources and referral sources, or to suggest a resource for this guide, please contact us at reference@lawsociety.sk.ca, 306-569-8020, or online at



- ► How is SALI Acting on Your Feedback?
 - 6. Existing Resource Update:
 - Our existing resources: <u>Detecting Legal Problems & Information Sources</u> & <u>Representing Yourself.</u>
 - ► SALI is creating a refreshed <u>Detecting Legal Problems</u> resource that "builds out" the existing resource by including targeted information sources, assistance locations, and referral contacts within a single robust resource.
 - Both information providers and members of the public will find this forthcoming resource helpful.

Table of Contents

Consumer Law
Employment Law
Family Law
Housing
Power of Attorney & Guardianship
Wills & Deaths
Crimes, Tickets & Fines
Health1
Taxes
Finding a Lawyer

Here are some examples of life events, sorted by area of law. The first column gives examples of what you might hear someone say. The second column lists related legal forms or documents that a person may bring with them or mention, or that you may want to point them to. The third column gives a link to legal information related to that topic.

Life events	Forms / Documents	Resources
"I need a separation agreement."		Create an Account / Agreement Maker; Agreements; Parenting Plans; (familylaw.plea.org) Preparing a Separation Agreemen (saskatchewan.ca) Parenting Plan Tool (justice.gc.ca
"I want to get a divorce."		Separation & Divorce; Court Form Wizard (familylaw.plea.org) Represent yourself in Family Cour Sole Petitioner Uncontested Divorce Kit; Co-Petitioner Uncontested Divorce Kit (saskatchewan.ca) Divorce & Separation (justice.canada.ca)
"I need a custody/child support/ spousal support order."		Custody & Access; Child & Spous Support; Court Form Wizard (familylaw.plea.org) Starting a Family Law Proceeding Kit (saskatchewan.ca) Child Support Table Look-up; About Spousal Support; Spousal Support Advisory Guidelines (justice.gc.ca)
"My ex-partner does not allow me time with the children as ordered by the court."	Court Order	Enforcing Custody & Access; Appl for a Court Order (family.plea.org Represent yourself in Family Cour (saskatchewan.ca)
"My ex-partner is not paying the child support we agreed on."	Separation Agreement	Enforcing a Support Order or Agreement (familylaw.plea.org) What if the Payor Does Not Pay (saskatchewan.ca)

Family Law				
General Information	Out of Court Help	General Forms, Agreements, & Tools		
 Family Law Saskatchewan (FamLI) Website; Family Law Basics (FamLi) Family Law Video Series (SK. Gov.) 	 <u>Early Dispute Resolution Office</u> (SK. Gov.) <u>Family Dispute Resolution</u> (FamLi) <u>Family Justice Services</u> (Justice Canada) 	Agreements; Agreement Maker (FamLi)		
Family Law (Justice Canada)	 Family Law Information Centre (SK. Gov.) Family Matters Program (SK. Gov.) Find Family Justice Services Near You (Justice Canada) Options for Resolving Disputes Video (SK. Gov.) 			

l Need Help With	Targeted Information	Targeted Assistance	Targeted Forms, Agreements, & Tools
"I need to change my existing custody or support agreement."	Changing Child Support; Changing a Parenting or Contact Order; Changing Spousal Support (FamLi) Changing the Order or Agreement (SK.)	Child Support Recalculation Service (SK. Gov.)	Inter-Jurisdictional Variation of Support Self-Help Kit; Variation of Custody and Access Self-Help Kit; Variation of Custody and/or Access plus Child Support Kit; Variation of Support Self-Help Kit (SK. Gov.)
	Gov.)		
"I need child support."	Child Support; Support (FamLi) Child Support; Child Support Video (SK. Gov.)	Child Support Recalculation Service (SK. Gov.) Maintenance Enforcement Office (SK.	 Child Support Agreement Template; Child Support Sample Agreement; Child Support Clauses; Clauses for Child Support; Support Agreement for MEO Self-Help Kit (SK. Gov.)
"My ex-partner is not paying child support."	Child Support; Fact Sheets; The Federal	Gov.)	Child Support Online Look-Up Tool (Justice Canada)
"I need to change my 'child support order." Enforcing Arrangements	Child Support Guidelines: Step-by-Step (Justice Canada) • Enforcing Parenting Arrangements;	 Provincial and Territorial Maintenance Enforcement Programs (Justice Canada) Maintenance Enforcement Office (SK. 	Clauses for Procedural and Enforcement Orders (SK.)
"My ex-partner does not allow me time with the children as ordered by the court."	Enforcing Parenting Arrangements, Enforcing Support (FamLi) What if the Payor Does Not Pay? (SK. Gov.)	Gov.)	Gov.)
"My former partner isn't paying child/spousal support."	Enforcing Support (Justice Canada)		
"My ex-partner is not paying the child support we agreed on."			
Parenting & Custody Arrangements	Parenting (FamLi)	Parenting after Separation and Divorce Program (SK. Gov.)	Clauses for Parentage Custody and Access (SK. Gov.)
"I want custody of my child." "I want to shange my systedy arrangement."	Parenting Arrangements Video; Parenting Time With Children (SK. Gov)		 <u>Create a Parenting Plan; Parenting Plan Checklist</u> (Justice Canada)
"I want to change my custody arrangement."			

"My partner & I lived together in a house I own but now we are separating. Does my partner have any rights to my house?"	Finances Du Gov.)	nily Property Video; ring Separation Video (SK.	•		Clauses for Property Division; Division of Family Property Self-Help Kit (SK. Gov.)
Separation & Divorce • "I want to get a divorce." • "I need a separation agreement." • "I've left my partner."	Separation 8 Finances Du Spousal Rela Breakdown Changing You Divorce & So	Reparation Video; Pationships and Their Video (SK. Gov.) Pour Name (SK. Gov.) Peparation; Divorce and Where to Start Video; Fact The Canada)	Parenting after Separation and Program (SK. Gov.)	nd Divorce	Certificate of Divorce; Self Help Kits; Sole Petitioner Divorce Kit; Co-Petitioner Divorce Kit; Preparing a Separation Agreement Kit (SK. Gov.) How to Apply for Divorce (Justice Canada)
Spousal Support"I need spousal support."	Spousal Sup Advisory Gu Advisory Gu	port; Support (FamLi) port; Spousal Support idelines; Spousal Support idelines: The Revised fustice Canada)	•		Clauses for Spousal Support Orders; Support Agreement for MEO Self-Help Kit (SK. Gov.)
	<u>Oser's Guide</u>			T	
Get Legal Assistance		Courts of Saskatchewan			Self-Representation Resources
 Getting Legal Help (FamLi) Find Legal Assistance Tool (Law Society of Saskatchewan) Select family in area of law dropdown Legal Aid Commission of Saskatchewan Eligibility based on income testing Pro Bono Law Saskatchewan Eligibility based on income testing Community Legal Assistance Services for Saskatoon Inner City (CLASSIC) Saskatoon residents, Eligibility based on income testing 		 Family Court (Provincial Court) Family Law; Part 15: Family Law Proceedings (Court of Queen's Bench) Civil & Family Matters Guidebook (Court of Appeal) 		 Unrepresented Litigants (FamLi) Family Law Handbook. (Canadian Judicial Council) Represent Yourself in Family Court (SK. Gov.) Application for a Court Order Kit; Application Without Notice; Application for a Court Order Kit; Application Without Notice; Preparing an Order Self-Help Kit; Pre-Trial Conference Self Help Kit; Starting a Family Law Proceeding Kit (SK. Gov.) 	
Saskatoon residents, Eligibility based on income	testing				



Conclusion

- SALI is still seeking your feedback!
 - How can we best assist you with connecting members of the public with legal information?
 - What resources, guides, or assistance would you find most helpful?
 - ► How can we help ensure that people access legal information when they need it?
 - ► How can we strengthen the SALI initiative throughout the province?